



Critical Incident Response Services

Highly trained individuals who will mobilize quickly when violence or tragedy impacts your workplace

Workplace accidents, tragedy, violence, or disasters can have a significant impact on employees and their families. Perspectives Critical Incident Response (CIR) Services offer immediate assistance that can include on-site interventions, telephone and virtual support, group counseling, referrals to community resources and more.

Supported by the Perspectives Assistance Program (EAP/MAP/SAP), the critical incident response team provides psychological first aid and Critical Incident Stress Management (CISM) and acts to restore stability in a safe and measured way.

We partner with your leadership, HR and managers to help individuals and their families cope with the aftermath of a traumatic event, reduce the risk of developing mental health issues, and maintain their productivity and overall well-being.

THE
PERSPECTIVES

**CRISIS
SUPPORT
UNIT:**

**Anytime
access to
Masters-level
experts**

- Consult and train on culture and expectations and customized protocol development
- Respond immediately through our 24/7/365 access center
- Report on-site within 24 hours
- Provide direct counseling during and after a crisis
- Debrief with groups or individuals
- Critical Incident Stress Debriefing (CISD)
- Distribute resources and counsel where needed
- Support leadership, management and HR with debriefings and one-on-one sessions
- Provide emergency preparedness

Your company and employees get **immediate contact** with trained professionals who provide **support** and **follow through** until the situations are resolved.

WHAT TO EXPECT FOLLOWING A CRITICAL INCIDENT:

1. *Contact Perspectives to review the incident.*



2. *Discuss the immediate response and communication strategy with key stakeholders.*



3. *Perspectives deploys resources to provide in-person or virtual response services.*



4. *Provide grief support services for groups or individuals.*



5. *Present plans for ongoing one-on-one support for individuals.*



6. *Finalize plan for return to work and communication by key stakeholders to ensure employees feel safe returning to work.*



7. *Determine additional resources needed and debrief on the response.*



Provide your people with the help and support they need, when they need it.

Contact Perspectives today to create an action plan:

Braeden Schaefer
Senior Sales Executive

630.881.8925 or
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If you are experiencing a crisis, please call 800.456.6327 for immediate support.

perspectivesltd.com